



AIP 14 Update

Class V Distribution Performance Metrics

January 25, 2005

Lt Col Valerie Simons
USTRANSCOM
valerie.simons@hq.transcom.mil



Tasks

- Coordinate necessary actions to develop, implement and maintain an end-to-end Distribution Performance Metrics Collection and Evaluation process
 - **Establish program baselines**
- Monitor AA&E logistics chain performance
 - **Refer actions to improve performance**
 - **Ensure compliance with established business rules to the appropriate component when performance metrics indicate need for improvement or enforcement**



Key Participants

- OSD/Services/COCOMs/Joint Staff/Joint Munitions Command
- We need input on what high-level metrics are important to measure
 - **What does the COCOM need to measure to ensure support to the warfighter?**
 - **What needs to be measured to ensure safety and security?**
 - **Currently measuring Customer Wait Time**
 - **Defined as “A measurement of the total elapsed time between the issuance of a customer order and acknowledgement of receipt”**
 - **Is this important in gauging overall health of ammo distribution?**
 - **What is important to measure?**
 - **What is the source of the data?**



Next Steps

- Please provide inputs on measures and sources of data to
Lt Col Valerie Simons (
valerie.simons@hq.transcom.mil) or
Mr. Fred Posten (wilfred.posten@hq.transcom.mil) by
15 Feb
- USTRANSCOM will gather inputs and begin the vetting process